Salon Interview

Below are the questions to be asked during your interview with the salon owner/manager. The salon must be a New York State full service salon. Must include a salon business card and salon layout on graft paper or computer generated. The answers to these questions are to be used to complete a 4-5 page reflection of your interview. The paper must be 12 font, double-spaced in essay form.

Name, address and phone number of the salon.

What is the first and last name of mentor?

What made your mentor- must be owner- manager become a Cosmetologist?

Where did you go to school to complete your 1000 hours?

Have you sought out professional training since you graduated cosmetology school? Where and by who?

Does this salon offer staff professional training, by who?

What do you look for in a perspective employee?

Do you research social media ie: Facebook, Instagram, Snapchat of a perspective employee?

What is the dress code for the salon staff?

How do you evaluate your employees and how often?

Do stylists specialize in certain areas or do they do everything? Describe what the stylists specialize in, give examples.

Who is responsible for scheduling the employees workdays and hours in the salon?

How is a request for time off approved and by who?

How are supplies inventoried? Give examples how they do inventory

Who orders the supplies for the salon?

How do stylists build their clientele? Give examples

Does the salon sell retail products, what brand/brands do you sell?

How do you pay your employees? Salary, salary plus commission, or commission?

Do you offer benefits? ie: Sick time, vacation, health insurance?

How is an unhappy client handled? Give examples of a client complaint and examples of how the problem is resolved

What is the cell phone/texting policy in the salon?

Observe and explain how the employees interact with each other? Give examples of employee interaction and explain and give examples of customer service.

Please Note: You may not visit a salon if the owner/manager is related to you or if you are employed at the salon.